



**P.K.UNIVERSITY**  
SHIVPURI (M.P.)

**Faculty of Arts**

**Syllabus**

**for**

**Bachelor of Library and Information Science**

**(B.Lib.&I.Sc.)**

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**P.K. UNIVERSITY, SHIVPURI (M.P.)**  
**Faculty of Arts**  
**Bachelor of Library and Information Science**  
**(B.Lib.I.Sc.)**  
**SEMESTER I**

S.No.	Paper Code (T: Theory; )	Course Title	Credits(L: Lecture ; T: Tutorial;P:Practical				Exam. Marks		Total Marks
			Credits	L	T	P	CCE	UE	
1	UFOUNBL101	Foundations of Library and Information Science	6	6	0	0	40	60	100
2	UKNOWBL102	Knowledge Organization: Classification Theory	4	6	0	0	40	60	100
3	UKNOWBL103	Knowledge Organization: Classification Practice	2	0	0	4	40	60	100
4	UINFOBL104	Information Communication Technologies (ICTs) Basics: Theory	4	6	0	0	40	60	100
5	UINFOBL105	Information Communication Technologies (ICTs) Basics: Practice	2	0	0	4	40	60	100
			<b>18(C)</b>				<b>200</b>	<b>300</b>	<b>500</b>

**SEMESTER II**

S.No.	Paper Code (T: Theory; )	Course Title	Credits(L: Lecture ; T: Tutorial;P:Practical				Exam. Marks		Total Marks
			Credits	L	T	P	CCE	UE	
1	UKNOWBL106	Knowledge Organization: Cataloguing Theory	4	6	0	0	40	60	100
2	UKNOWBL107	Knowledge Organization: Cataloguing Practice	2	6	0	0	40	60	100
3	UINFOBL108	Information Sources and Services	6	0	0	0	40	60	100
4	UMANABL109	Management of Libraries and Information Centres	6	6	0	0	40	60	100
5	ULIBRBL110	Library Operations	6	0	0	0	40	60	100
			<b>18(C)</b>				<b>200</b>	<b>300</b>	<b>500</b>

# **P.K. UNIVERSITY, SHIVPURI (M.P.)**

## **Faculty of Arts**

### **Bachelor of Library and Information Science (B. Lib. & I. Sc.)**

#### **(Semester I)**

### **Foundations of Library and Information Science (Course code-BLIB101)**

#### **Unit-1: Foundational Approach**

- Foundational approach: socio-cultural, intellectual and historical foundations of library as an institution.
- Types of libraries : characteristics, collections, services, staff, objectives, structure and functions
- Growth and development of libraries with special reference to India
- Library and information science education in India: as a discipline and subject, history, level- degree and institution, accreditation
- Role of library in formal and informal education

#### **Unit-2: Laws of Library and Information Science**

- Five laws of library science of S R Ranganathan
- Implications of five laws: general and digital environment

#### **Unit-3: Library Legislation, Acts and Professional Issues**

- Library legislation: need and essential features
- Library legislations in India: history, chronology and features
- Intellectual Property Rights (IPRs): The Indian Copyright Act, 1957- original writings and creativity, history and infringement
- Delivery of Books (Public Libraries) Act 1954
- Profession : attributes; librarianship as a profession, ethics

#### **Unit-4: Professional Associations and Organizations**

- Library associations: National and international associations, need and role in promotional activities
- National associations: Indian Library Association (ILA) & Indian Association of Special Libraries and Information Centres (IASLIC) - history, structure, membership, activities
- International associations: American Library Association (ALA); Chartered Institute of Library and Information Professionals (CILIP); International Federation of Library Associations and Institutions (IFLA)- history, structure, membership, activities

- National level promoters: Raja Ram Mohan Roy Library Foundation, Kolkata (Role, objectives, types of grants)
- International level promoters: UNESCO – specialties, types of book promotion, International Book Day, International Book Fair

### Suggested Readings

- a. Bawden, David & Robinson, Lyn (2012). ICT
- b. *Introduction to information science*. London: Facet.
- c. Crowley, Bill (Ed). (2012). *Defending professionalism: a resource for librarians, information specialists, knowledge managers, and archivists*. Santa Barbara: Libraries Unlimited.
- d. Khanna, J. K. (1987). *Library and society*. Kurukshetra: Research Publications Krishan Kumar. (1993). *Library organization*. New Delhi: Vikas.
- e. Liu, Yan Quan & Cheng, Xiaojun (Eds.) (2008). *International and comparative studies in information and library science*: Lanham; Maryland: Scarecrow Press.
- f. Ranganathan, S. R. (1969). *Five laws of library science*. 5<sup>th</sup> ed. Bangalore: Sarada Ranganathan Endowment for Library Science, 2006
- g. Rubin, Richard E. (2010). *Foundations of library and information science*. 3<sup>rd</sup> ed. New York: Neal Schuman.
- h. Green, Roger C., Grover, Robert J., Fowler, Susan J. (2013). *Introduction to library and information professions*.
  - i. Santa Barbara: Libraries Unlimited.
- i. Leckie, Gloria J., Given, Lisa M. & Buschman, John E. (Eds.). (2010). *Critical theory for library and information science: exploring the social from across the discipline*. Santa Barbara: Libraries Unlimited.
- j. Venkatappaiah, Velage & Madhusudan, M. (2006). *Public library legislation in the new millennium: New model public library acts for the union, states and union territories*. Delhi: Bookwell.

# Knowledge Organization: Classification Theory (Course code-BLIB102)

## Unit-1: Library Classification

- Library classification: definition, need and purpose
- Theories of classification: Static and dynamic
- Postulational approach: postulates, facet analysis, fundamental categories, phase analysis, principles of helpful sequence and facet sequence
- Notation and call number: number building process
- Devices in library classification

## Unit-2: Universe of Knowledge and Subjects

- Universe of subjects: definitions and purpose
- Development of subjects: structure and attributes
- Modes of formation of subjects
- Mapping of subjects: Colon Classification (main classes); Dewey Decimal Classification (2<sup>nd</sup> level classes)

## Unit-3: Schemes of Classification

- Species of library classification : enumerative & faceted
- Classification schemes: design, methodology
- Standard schemes of classification and their features: CC, DDC, UDC

## Unit-4: Recent Trends

- Recent trends in classification
- Thesaurus based: The sauro facet, classaurus
- Automatic classification, Classification in online systems, Web Dewey
- Role of major organizations: DRTC, CRG,OCLC
- Ontology-based classification

### Suggested Readings

- a. Broughton, Vanda (2015). *Essential classification* (2<sup>nd</sup>ed). London: Facet.
- b. Chaudhary, G. G. & Chaudhary, Sudatta (2007). *Organizing information: From the shelf to the web*. London: Facet.
- c. Dhyani, Pushpa. (2000). *Theory of library classification*. Delhi: Vishwa Prakashan. Foskett, A. C. (1990). *Subject approach to information* (5<sup>th</sup> ed.). London: Clive Bingley.

- d. Krishan Kumar. (2000). *Theory of classification* (4<sup>th</sup> rev ed.) New Delhi: Vikas Publications.
- e. Ranganathan, S. R. (1967). *Prolegomena to library classification* (3<sup>rd</sup> ed.). Bangalore: Sarada Ranganathan Endowment for Library Science.
- f. Stuart, David (2016). *Practical ontologies for information professionals*. London: Facet.

## **Knowledge Organization: Classification Practice (Course code-BLIB103)**

### **Part-I: Classification of documents by latest available edition of DDC**

Note: There are fifteen titles. The candidates are required to classify any ten of them.

- Classification of documents representing simple, compound, complex subject and common isolates.

### **Part-II: Classification of Documents by Colon Classification (6<sup>th</sup> revised edition)**

Note: There are fifteen titles. The candidates are required to classify any ten of them.

- Classification of documents representing simple, compound, complex subject and common isolates.

#### **Suggested Readings**

- a. Dewey, Melvil & Julianne Beall. (1985). *DDC, Dewey Decimal Classification* (19<sup>th</sup> ed.). Albany, N.Y., U.S.A.: Forest.
- b. Ranganathan, S. R. (1963). *Colon Classification* (6<sup>th</sup> ed.). Bangalore: SaradaRanganathan Endowment for Library Science.
- c. Ranganathan, S. R. (1990). *Descriptive account of the Colon Classification*. Bangalore: SaradaRanganathan Endowment for Library Science.
- d. Satija, M. P. (1995). *Manual for practical Colon Classification* (3<sup>rd</sup> rev ed.). New Delhi: Sterling.
- e. Satija, M. P. (2007). *The theory and practice of the Dewey Decimal Classification system*. Oxford: Chandos Publishing.

# Information and Communication Technologies (ICTs) Basics: Theory (Course code-BLIB104)

## Unit 1: Computer Hardware and Software

- Information Technology: definition, need, scope, objectives and components
- Computers and computing technology: historical development, generation, classification and components.
- Software: meaning, concept, types – system and application softwares
- Operating systems: Types – single and multi-user; basic features of MS-DOS, MS-Windows and LINUX

## Unit 2: Computer Applications to Library and Information Services

- Role of computers in libraries
- Application of computers in library activities: general– MS Word, MS Excel, MS Power Point; professional – housekeeping
- Library automation: definition, need , purpose & objectives
- Library management software: features, modules, selection, recency
- Basic features of SOUL and Libsys

## Unit 3: Communication Technologies and their Applications

- Telecommunications: need, purpose and objectives
- Modes – Simplex, half duplex, full duplex and; media – guided, unguided
- Communication tools and techniques: e-mail, teleconferencing/video conferencing, voice mail, social networking

## Unit 4: Internet and Library Networks

- Network – concept, need and purpose, types – LAN, MAN, WAN, Topologies
- Library networks : need, purpose, objectives & resource sharing
- National library networks : DELNET, INFLIBNET, NKN
- Internet : concept, definition, origin, need, purpose & services
- Search Strategies – Boolean operator, Wild card, Truncation, etc.

### Suggested Readings

- a. Ackermann, Ernest. (1995). *Learning to use the internet: An introduction with examples and experiences*. New Delhi: BPB.
2. nd  
a. Bharihoke, Deepak. (2002). *Fundamentals of IT* (2 ed). New Delhi: Excel Books.
- b. Chowdhury, G. G. and Chowdhury, Sudatta. (2000). *Searching CD-ROM and Online Information Sources*.
  - i. London: Library Association.



- c. Chowdhury, G. G. and Chowdhury, Sudatta. (2007). *Organizing information: From the shelf to the Web*.  
i. London: Facet .
- d. Cox, Joyce, Lambert, Joan and Frye, Curtis. (2010). *Microsoft Office Professional 2010 Step by Step*.  
USA: Microsoft Press.
- e. Negus, Christopher. (2005). *Linux Bible*. New York: John Wiley.
- f. Pandian, M. Paul and Jambhekar, Ashok (2001). *Internet for libraries and information centres*. New  
Delhi: Tat-McGraw–Hill.
- g. Rajaraman. (2001). *Fundamentals of computers* (3<sup>rd</sup>ed). New Delhi: Prentice Hall of  
India. Rowley, Jennifer. (1993). *Computers for Libraries*. (3<sup>rd</sup> ed). London: Library  
Association.

# **Information and Communication Technologies (ICTs) Basics: Practice (Course code-BLIB105)**

## **Unit 1: System Software: WINDOWS (latest) Operating System**

- System software: different drives, directories
- Desktop, My Computer, Control Panel, Windows Explorer
- Accessories applets: Calculator and Paint.

## **Unit 2: Application Software: MS Word, MS PowerPoint, MS Excel (latest edition)**

- MS Word: Standard toolbars, creating, editing and formatting a document, mail merge, printing.
- MS Power Point: Creation and presentation of slides, animation, formatting, slide Show, customizing.
- MS Excel: File creation, editing, inserting characters, formatting & basic formula

## **Unit 3: Library Management Software**

- Basics of WINSIS/SOUL/LIBSYS
- Installation by the students
- Modules handling , inserting, and updating

## **Unit 4: Online and Offline Searching**

- Offline search: files and folders
- Online search: Basic and advance
- E-mail: Opening a desired e-mail account, sending email, uploading & downloading, forwarding, storing with folder.

### **Suggested Readings**

- a. Amba, Sanjeevi&Raghavan, K. S. (1999). *CDS/ISIS: A primer*. New Delhi: EssEss.
- b. Chowdhury, G. G. &Chowdhury, Sudatta (2007). *Organizing information: From the shelf to the Web*. London: Facet.
- c. Chowdhury, G. G. &Chowdhury, Sudatta (2000). *Searching CD-ROM and online information sources*. London: Library Association.
- d. Neelameghan, A. &Lalitha, S. K. (2001). *Tutor+: A learning and teaching package on hypertext link commands in WINISIS*. Bangalore: SaradaRanganathan Endowment for Library Science.
- e. Negus, Christopher (2005). *Linux Bible*. New York: John Wiley. Simpson, Alan. (2004). *Windows XP Bible*. New York: John Wiley.
- f. Walkenbach, John, et al. (2007). *Office 2007 Bible*. New York: John Wiley.
- g. Winship, Ian and McNab, Alison. (2000). *Student's guide to the Internet*. London: Library Association. UNESCO. (2004). *CDS/ISIS for Windows: Reference manual version 1.5*. Paris:

## **(Semester II)**

# **Knowledge Organization: Cataloguing Theory**

**(Course code-BLIB106)**

### **Unit-1: Library Catalogue**

- Catalogue: definition, need , purpose & objectives
- Types of library catalogue – alphabetical (author, name , title, subject) and classified
- Library Catalogue: physical forms: conventional and non-conventional including OPAC, Web-OPAC, history and development
- Commonness and differences among library catalogue, library records, bibliographies, checklist
- Cooperative cataloguing, centralized cataloguing, cataloguing-in-publication and prenatal cataloguing
- Union catalogue: concept, need, purpose

### **Unit-2: Entry Elements and Filing**

- Entries: concept, types – main and added
- Data elements in different types of entries according to CCC and AACR-2
- Filing of entries: concept and need
- ALA filing rules

### **Unit-3: Subject Cataloguing**

- Subject cataloguing: definition, need, purpose & principles
- Vocabulary control and controlled vocabularies
- List of subject headings: Sears List
- Chain procedure of S R Ranganathan

### **Unit-4: Cataloguing Standards and Current Trends**

- Standardization, description and exchange of information: MARC-21, ISBD, ISO 2709, CCF, Z39.50
- Metadata: Concept, need , purpose and standards (Dublin Core)
- Recent trends: basic concept of FRBR, RDA

#### **Suggested Readings**

- a. Bowman, J.H. (2002). *Essential cataloguing: The basics*. London: Facet.
- b. Chambers, Sally (Ed.) (2013). *Catalogue 2.0: The future of library catalogue*. London: Facet

- c. Chaudhary, G. G. & Chaudhary, Sudatta (2007). *Organizing information: From the shelf to the web*. London: Facet .
- d. Chaudhary, G. G. (1999) *Modern information retrieval theory*. London: Library Association. Hunter, E. J. & Bakewell, K.G.B. (1989). *Advanced cataloguing*. London: Clive Bingley.
- e. Maxwell, Robert L. (2014). *Maxwell's handbook for RDA: Explaining and illustrating RDA: resource description and access using MARC 21*. London: Facet.
- f. Ranganathan, S. R. (1989). *Classified catalogue code with additional rules for dictionary catalogue code*
  - i. (5<sup>th</sup>ed with amendments). Bangalore: SaradaRanganathan Endowment for Library Science.
- g. Richard, Gartner (2016). *Metadata: knowledge from antiquity to the semantic web*. London: Springer. Zeng, Marcia & Qin, Jian (2016). *Metadata*. 2<sup>nd</sup> ed. London: Facet.

## **Knowledge Organization: Cataloguing Practice (Course code-BLIB107)**

### **Part-I: Cataloguing of Documents by AACR-II R**

- Documents having personal author, shared author (s), collaborator (s)- reviewer, editor, reviser, translator
- Edited works
- Documents published under pseudonyms
- Cataloguing of corporate authorship
- Multivolume documents with similar and separate title for each volume
- Serials/ periodicals publication: simple, changed ,merged and split title

(Note: Students will assign subject headings from the *Sear's List of Subject Headings* themselves and mention in the catalogue entry, the tool will be made available at the time examination)

### **Part-II: Cataloguing of Documents by Classified Catalogue Code (CCC 5<sup>th</sup> Ed.)**

- Documents having personal author, shared author (s), collaborator (s)- reviewer, editor, reviser, translator
- Edited works
- Documents published under pseudonyms
- Cataloguing of corporate authorship
- Multivolume documents with similar and separate title for each volume
- Serials/ periodicals publication: simple, changed , merged and split title

(Note: Students will assign subject headings by S R Ranganathan's *chain procedure* method themselves and mention in the catalogue entry, the tool will be made available at the time examination)

#### **Suggested Readings**

- a. Allen, C. G. (1999). *A manual of European languages for librarians* (2nd ed). London: Bowker-Saur. ALA et al. (2006). *Anglo-American Cataloguing Rules: AACR* (2<sup>nd</sup> rev ed). London: Library Association. Library of Congress. (2011). *Library of Congress Subject Headings* (33<sup>rd</sup>ed). Washington, D.C.: Library of Congress, Cataloging Distribution Service.
- b. Fritz, Deborah A. (2007). *Cataloging with AACR2 & MARC21: For books, electronic resources, sound recordings, videorecordings, and serials*. 2nd ed., Chicago: American Library Association.
- c. Fritz, Deborah A., & Fritz, Richard J. (2003). *MARC21 for everyone: A practical guide*. Chicago: American Library Association.
  - i. Olson, Nancy B., Bothmann, Robert L. & Schomberg, Jessica J. (2008). *Cataloging of audiovisual materials and other special materials: A manual based on AACR2 and MARC 21* (5th ed). Westport, Conn.: Libraries Unlimited.
  - ii. other special materials: A manual based on AACR2 and MARC 21 (5th ed). Westport, Conn.: Libraries Unlimited.
- d. Ranganathan, S. R. (1988). *Classified Catalogue Code (with additional Rules for Dictionary Catalogue Code)* (5<sup>th</sup>ed). Bangalore: SaradaRanganathan Endowment for Library Science.
- e. Saye, Jerry D., & Vellucci, Sherry L. (1989). *Notes in the catalog record based on AACR2 and LC rule interpretations*. Chicago: American Library Association.
- f. Sears, Minnie Earl & Lighthall, Lynne Isberg. (2010). *Sears List of Subject Headings* (20<sup>th</sup> ed.). New York: H.W. Wilson.
- g. Tripathi, S. M. (1992). *Modern bibliographical control, bibliography and documentation*. Agra: Y.K.

# **Information Sources and Services**

## **(Course code-BLIB108)**

### **Unit 1: Information Sources**

- Information sources and types: documentary and non-documentary
- Print and Non-print information sources: Primary, secondary & tertiary
- Print and Non-print information sources: Nature, characteristics, utility and evaluation

### **Unit 2: Information Services**

- Information Services: concept, definition, need and trends
- Information services: anticipatory and on-demand
- Types of information Services: Reference Service- long and short range, bibliographic, referral, document delivery, electronic document delivery, abstracting, indexing, translation, literature search, alerting services (CAS and SDI)

### **Unit 3: Information Users**

- Types of users: age, profession and experience
- Information need and seeking behavior: concept, methods and models
- User education: concept, need , methods
- Information literacy: meaning , need and concept

### **Unit 4: Internet as a source of information**

- Internet as a source of information
- Sources: Open and Subscribed
- Open access: virtual library, subject gateways, open courseware
- Subscribed: databases- bibliographic (Medline), citational (Web of Science, Scopus), and full-text (Science Direct, Emerald)

### **Suggested Readings**

- a. Foskett, D. J. (1967). *Information service in libraries*. 2<sup>nd</sup> ed. Connecticut: Archon Book Hamden.
- b. Gates, Jean Key (1988). *Guide to the use of libraries and information sources*, 6<sup>th</sup> ed. New York: McGraw-Hill.
- c. Katz, William A. (2002). *Introduction to reference work: Basic information services. Introduction to reference work: V1*. 8<sup>th</sup>ed. New York: McGraw-Hill, 2002.
- d. Krishan Kumar. (2001). *Reference service*. 5<sup>th</sup> rev. ed. New Delhi: Vikas Publications.
- e. Library Association. (1999). *Guidelines for reference and information service in public libraries*. London:
- f. Ranganathan, S. R. (1989). *Reference service* (2<sup>nd</sup>ed). Bangalore: SaradaRanganthan Endowment for Library Science.
- g. Usha Pawan and Gupta, Pawan Kumar. (1994). *SandarbhSewa: SaidhantikAvamKriyatmak*. Jaipur: RBSA.

# **Management of Libraries and Information Centres**

## **(Course code-BLIB109)**

### **Unit-1: Management Basics**

- Management: concept, definition, function and scope
- Principles of management
- Schools of thought: classical- scientific and process manage; neo-classical- human relation, behavioural; modern management era- empirical, social system, decision theory and contingency.
- Change Management : concept, problems of inducing change and techniques
- Tool and techniques: total quality management-definition, concepts and elements; project management- PERT, CPM

### **Unit-2: Man and Materials Management**

- Human Resource (HR): Human Resource Management (HRM): Human Resource Development (HRD)
- Human Resource Planning (HRP): concept and components
- Jobs: Analysis, description and requirement
- Recruitment : advertisement, screening, selection-methods , induction, orientation, performance & evaluation
- Motivation: concept , theories- Maslow's and Herzberg's
- Library committees: purpose and types
- Materials management: Library infrastructure, Library building-construction, provision, lighting floor management and future considerations

### **Unit-3: Library Financial Management**

- Financial management: concept, scope and objectives
- Library budget and budgetary methods: line item or incremental budget, formula budget, control programme budget, performance budget, planning programming budgeting system (PPBS), zero- based budgeting (ZBB)
- Cost analysis: concept and methods-cost benefit, cost effectiveness
- Outsourcing: concept, definition, need and purpose

### **Unit-4: Library Collection and Service Management**

- Functions: resources development section- selection principles, collection development & selection tools; policies - print and e-resources; processing; serial control & management; maintenance- conservation, preservation, stock verification & weeding; circulation-

charging, discharging, reservation, renewal, overdue and fines; administrative- grant, funding, gift & audit

- Library services: nature, significance and characteristics, factors influencing the growth of services
- Library rules: membership, timing, circulation and user behaviour
- Reports: contents, style & annual reports
- Library statistics: records, data

#### **Suggested Readings**

- a. Evans, G. Edward, Ward, Patricia Layzell, & Rugaas, Bendik (2000). *Management basics for information professionals*. New York, Neal-Schuman
- b. Krishan Kumar. (2007). *Library management in electronic environment*. New Delhi: Har- Anand Publications. Mittal, R. L. (2007). *Library administration: Theory and practice*. 5<sup>th</sup> ed. New Delhi: EssEss.
- c. Panwar, B. S. & Vyas, S. D. (1986). *Library management*. Delhi: R. R. Publishing. Ranganathan, S. R. (2006). *Library administration*. 2nd ed. New Delhi: EssEss.
- d. Singh, M. (1983). *Library and information management: Theory and practice*. Delhi: IBT.
- e. Singh, R. S. P. (1990). *Fundamentals of library administration and management*. Delhi: Prabhat Publications. Stueart, R. D. & Moran, B. B. (2013). *Libraries and information center management*. 8<sup>th</sup> ed. London: Libraries  
i. Unlimited.
- f. Bryson, J. (1998). *Effective library and information centre management*, Ashgate, London. pp 1-3.



# Library Operations

## (Course code-BLIB110)

### Unit-1: Library operations basics

- Library operations: meaning & types – acquisition, technical processing, circulations, maintenance & serial control
- Acquisition: meaning types, functions – book selection, procurement, collection development, problems
- Automated acquisition system

### Unit-2: Technical Processing and Maintenance

- Technical processing: need, role and procedure
- Dealing with books: accessioning, classification and cataloguing: manual and automated – subject description
- Labeling, shelving and display
- Maintenance: weeding and stock verification
- Conservation and preservation

### Unit-3: Circulation

- Circulation: concept need and functions.
- Membership: new and old, updating, deletion
- Circulation system: charging and discharging systems, overdue & reservation
- Automated circulation system: OPAC & Web-OPAC- Features

### Unit-4: Serial Control

- Serials: concept, types & importance
- Serial control: traditional and automated
- Periodical: selection and procurement- planning, ordering, problems and issues
- Vendor and price management

### Suggested Readings

- a. Bryson Jo. (1996). *Effective library and information management*. Bombay: Jaico.
- b. Beardwell, Ian & Holden, Len (1996). *Human resource management: A contemporary perspectives*. London: Longman.
- c. Chabhra, T N et. al. (2000). *Management and organisation*. New Delhi: Vikas.
- d. Drucker Peter F. (2002). *Management challenges for the 21st century*. Oxford: Butterworth Heineman.
- e. Evans, G. Edward & Layzell, Patricia. (2007). *Management basics for information professionals*, 2<sup>nd</sup> ed. London: Libraries Unlimited.
- f. Johnson, Peggy. (2009). *Fundamentals of collection development and management*, 2<sup>nd</sup> ed. ALA
- g. Smith, Judith Read, Mary Lea Ginn & Kallaus Norman, F. (2010). *Records management*. 7<sup>th</sup> ed. South-western, Division of Thomson Learning.
- h. Stueart, Robert D & Moran, Barbara B. (2007). *Library and information centre management*. 7<sup>th</sup> ed. London: Libraries Unlimited.
- i. [Bailey, Dorothy C. & Citron, Helen R. \(1984\). Automated serial control. \*The Serials Librarian: From the Printed Page to the Digital Age\* 8\(3\), pp. 43-53, DOI: 10.1300/J123v08n03\\_](#)