University Established Under section 2f of UGC ACT 1956 Vide MP Government Act No 17 of 2015

Ref No. PKU/EST/2024/RO-PKU ALL/857

Date: 23,09.2024

UNIVERSITY STUDENT GRIEVANCES REDRESSAL COMMITTEE

OBJECTIVES OF THE CELL:

To provide opportunities for redressal of certain grievances of students already enrolled in P.K.University, Shivpuri (MP). The University Grievance Redressal Committee has been constituted for the redressal of the problems reported by the Students of the University with the following objectives:

- 1. Advising Students and Staff of the University to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- 2. Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- 3. Advising all the Students to refrain from inciting Students against other Students, teachers and University administration.
- 4. Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Head of The Department.

ROLE OF THE COMMITTEE:

- 1. Decision making on the basis of set rules, regulations and policies in any grievance complaint after carefully studying and understanding all the sides of the argument.
- Monitoring grievance redressal forms/entries, organizing meetings of the committee members at scheduled frequency, assisting aggrieved candidate in appearing in front of the grievance committee, acting as coordinator between aggrieved candidate and committee.
- 3. The members of the committee are helping the chairperson in decision making by making suggestions on the basis of set rules, regulations and policies after carefully studying and understanding all the sides of the argument.

MEMBER APPOINTMENTS: The composition of the committee as per the guideline given in the UCG regulation 2023, in the Gazette of India on 11th April, 2023. The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.

TENURE OF THE MEMBER: The term of the chairperson and members shall be for a period of two years and the term of the special invitee shall be one year.



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The Following member are appointed as member of University Grievances Redressal committee of the P.K.University, Shivpuri (MP)

S.No.	Member Name	Designation	Contact No.	Mail ID
1	Prof. (Dr.) G. Pavan Kumar	Chairperson	7241115089	grievance@pkuniversity.edu.in
2	Prof. (Dr.) Jitnedra Malik	Member Secretary	7241115087	deanfaculties@pkuniversity.edu.in
3	Prof. (Dr.) Mahalaxmi Johri	Member	7241115906	arts.pkuniversity001@gmail.com
4	Mrs Renubala Goswami	Member	7241115083	hodenggpku@gmail.com
5	D ተ Hardayveer	Member	7241115907	law.pkuniversity@gmail.com
6	Ms Sakshi Gupta	Special Invitee	7241115901	

In the case, the complainant not satisfied with the decision of the Committee, they may send their appeals to the "OMBUDSMAN" appointed by University within a period of fifteen days from the date of receipt of such decision. The OMBUDSMAN will fix a date for hearing the Complainant which shall be communicated to the department and the aggrieved person.

In case of any false/frivolous Complaint, the ombudsman may order appropriate action against Complaint.

Registrar,

P.K.Universty Shivpuri (MP)

Shivpuri (M.P.)